


A Data Management Framework for Nurses Using E-Health as a Service (eHaaS)

Heng Liu, Qingdao University, China*

 <https://orcid.org/0000-0001-6732-856X>

Rui Liu, Qingdao University, China

Zhimei Liu, Shili Hospital of Qingdao, China

Xuena Han, Qingdao University, China

Kaixuan Wang, Qingdao University, China

Li Yang, Qingdao University, China

FuGuo Yang, Qingdao University, China

ABSTRACT

The electronic health record (EHR) is a patient care database, which helps doctors or nurses to analyse comprehensive patient healthcare through health-cart (h-cart) assistance. Electronic health (e-Health) services offer efficient sharing of the patient's information based on geo-location in which nurses, doctors, or health care practitioners access the patients, promptly and without time delay in case of emergency. In e-Health services, nurses are considered as the data holder who can store and maintain patient's health records in the cloud h-cart platform to analyses patient's data effectively. Therefore, nurses need to safely share and manage access to data in the healthcare system; this need required prominent solutions. However, data authenticity and response time are considered as challenging characteristics in the e-health care system. Hence, in this paper, an improved e-health service model (IeHSM) has been proposed based on cloud computing technology to improve the data authenticity, reliability, and accessibility time of the healthcare information.

KEYWORDS

Cloud Computing, Data Authenticity, E-Health Service, Healthcare Systems, Nurse H-Cart, Response Time

OUTLINE ABOUT THE RESEARCH AND HEALTH SERVICE IMPLICATIONS

In this medical era, Future health services are experiencing significant changes. The population's demands and desires are on the increase (Abdulaziz et al. 2019), with fewer resources and workers available. Patients frequently place additional demands on health services, which include control (Muthu et al. 2020), decision-making involvement, access to health records, and treatment in residence (Jayaratne et al. 2019). As health care professionals like nurses or doctors, they need to contribute to the advancement of wellbeing and disease prevention and the avoidance of the emergence of chronic

DOI: 10.4018/IJDWM.319736

*Corresponding Author

This article published as an Open Access article distributed under the terms of the Creative Commons Attribution License (<http://creativecommons.org/licenses/by/4.0/>) which permits unrestricted use, distribution, and production in any medium, provided the author of the original work and original publication source are properly credited.

and long-term diseases (Manogaran et al. 2017). The quick flow of information between providers is becoming more important as patients travel more regularly to different areas (Kujala et al. 2020) of health care. It creates problems and opportunities to be overcome by the usage of e-Health and other items (Ramos et al. 2019).

Tele-monitoring of patients by nurses may be used in several health care services in their native countries, and its usage for the management of chronic diseases is overgrowing. The telecommunication equipment used in the home involves mobile apps (Manogaran & Lopez. 2017), video phones, texting systems, that capture and relay only signals of vital importance, and telephone calls with interactive voice response. Although several studies have measured monitoring performance (Fadahunsi et al. 2019) in the treatment of chronic diseases, there are many conflicting findings. Two systematic monitoring studies have reported inconsistent results on glycemic regulation among patients with diabetes mellitus (DM). Although the management of treatment is part of the design of a telecontrol system, it is typically handled by nurses (Børøsdund & Varsi. 2019; Appan et al. 2018). Nurses can either be direct or indirect. Direct treatments require patient interactions, whereas indirect operations usually take place independently of a hospital, as well as on behalf of a patient (Manikis et al. 2019; Shakeel et al. 2018; Sriti Thakur et al. 2019). Inadequate explanations of the interventions in literary works prevent a comprehensive review of the reliability and feasibility of the intervention and prevent more research and the practice transfer of the intervention (Al-Sharhan et al. 2019; Kinnunen et al. 2019). However, data authenticity and response time are considered as challenging characteristics in the e-health system handled by nurses (Rudner et al. 2019; Lokshina & Lanting. 2019).

In this paper, h-carts are used to carry, assemble, and store prescription supplies at patients to enable access and health facilities. h-carts must have large carrying capacities for hospitals and be easy to navigate. A nurse will administer to patients with a h-carts without having the time to look for equipment during the treatment. Anything that is delivered in a h-carts is arranged in advance, and medical personnel can only focus on patients' needs without leaving the room. Several prescription carts enable the easy flow of patients. Several styles of carts on the market are developed to match the requirements of each agency, from daycare to emergency services (Leppla et al. 2020; Tiwari & Tiwari. 2019; Maramba et al. 2019; Husebo et al. 2019). Over the years, patient records must still be maintained on computer-based care services. A h-carts have mobile technology features, which make it easy to view, track, and record the care records for the patients (Van der Kleji et al. 2019; Bisio et al. 2019). The goal of safe patient handling is to prevent healthcare professionals from injuring themselves via the use of unnecessary physical effort by replacing it with mechanized equipment and well-established protocols for lifting and transferring patients. Location data refers to the precise coordinates of practitioners (such cellphones and buildings). Coordinates, often written as Latitude and Longitude, identify the precise locations of data points inside a certain geographical area. When combined with other properties like latitude and longitude, elevation and altitude may provide a more complete image of a dataset's geographic location to its consumers. Dijkstra's algorithm and A^* algorithm, both Graph algorithms, are used by Google Maps to determine the quickest route from point A (Source) to point B (Destination). In data structures, nodes and edges and vertices create a graph. By allowing businesses to access more data storage, processing capacity, and digital assets on demand, cloud computing offers unparalleled scalability. Companies can quickly, simply, and affordably scale up or down since they only pay for the resources that utilize. In today's commercial world, cloud computing facilitates rapid expansion and adaptation, as well as increased innovation, more company agility, streamlined processes, and decreased operational expenses. The patients' primary requirements in hospitals are trust, interaction, knowledge, learning, self-care, and assistance.

A handheld computer-friendly h-cart features a full-size keyboard for fast data entry. An implementation of a tablet or other devices is getting a battery capacity difference. Computer-based drug carts provide long-lasting storage packages using compact handheld cart control technologies. Carts with keyless mechanical activation systems offer easy and safe access to computers. They immediately lock up to keep them from having to focus on the protection of the cart until care while

medical practitioners have the necessary equipment. Doctors and nurses appear to stay on their feet all day, and they will become much more tired from trying to walk and gather different materials. The simplicity in utilizing carts helps mitigate some of this exhaustion and encourages care practitioners to conserve more energy for people in need.

The contribution of this proposed method is mentioned as follows:

- Improved E-health service model (IeHSM) has been proposed to improve the data authenticity, reliability, and accessibility time of the healthcare information handled by nurses with h-cart assistance.
- To provide a secure h-cart system login for nurses to communicate and share patient data between devices such as EHRs based on the cloud platform to the nurses.
- The proposed model has been designed to allow a high number of concurrent reliable authentication requests with lower response time, which have been evaluated in results and discussion sections.

The rest of this paper is constructed as follows: Section 2 provides insights into related works; Section 3 discusses the proposed methodology; Section 4 evaluates the proposed method and evaluates its performance, and section 5 concludes the proposed work.

RELATED WORK

(Flo et al. 2019) developed a tool to define the patient classification schemes that quantify the quality of treatment in the evaluation of Nursing Staffing Resources (NSR) currently employed in home health care with a particular focus on validity, reliability, and allocations of staff. Validity has been evaluated by the validity of the face, statistical validity, or quality index. The integrity, internal accuracy, following alignment, and inter-rater compatibility is checked for reliability. Only reliability, interrelated reliability, and evaluation are matched with one patient classification method. Two patient classification schemes, one qualitatively in focus group discussion, and one in semi-dimensional interviews were analyzed by authentic evaluation.

(Hsiao et al. 2019) introduced a study to make the universal usage of m-Health systems easier; after the implementation and application of the system in everyday health care activities, effective consumer experience evaluation of the methods is crucial. This research expands the concept of expectation verification by using personal characteristics, technologies, and activities to define main variables that impact on health and performance from the viewpoint of medical professionals (health care practitioners). The essential factors that have been established for m-Health stability and success may be seen as a helpful method for the evaluation of hospitals that have adopted m-Health systems to facilitate system application. Besides, the findings will allow medical organizations who plan to create or implement m-Health applications to recognize key problems and assign limited resources efficiently to m-Health systems.

(Qureshi et al. 2019) implemented a Discrete Event Simulation Modeling Approach (DESMA) to forecast workload and standard of treatment for nurses. A “simulated care delivery network” demonstrator framework has been created to predict the results of various nurse/patient ratios using discrete case simulation. Health care details (GRASP device info), floor plan for the medical unit, and operational reasoning provided inputs for models. Task-in-Queue care provider load, total distance, and level of treatment in terms of a task in the queue period, missing treatment included model outputs.

Healthcare practitioners are at the forefront of providing services to patients of all ages and with various medical conditions. In addition to the vital expertise and technological abilities of nursing research, technology development has improved nursing by changing the workflows and making it easy to capture or modify data (Ang, 2019). This research paper discusses the role of Content Management Systems (CMS) in resolving healthcare workflows by providing a mechanism for clinicians to be evolving and not just customers or consumers of emerging healthcare technology. With the usage of

content management systems as an app creation tool, nurses, or other health care experts, they may overcome internal process challenges or study programming languages thoroughly without needing to spend a tremendous amount of the development of software.

(Krick et al. 2019) implemented Digital Technologies in nursing care, given current discussions regarding the technology as possible solutions to challenges such as a shortage of qualified nurses and the rising need for long-term care. A scarcity of healthy analytical perspectives into emerging technology has motivated us to undertake this analysis of our current literature. It aims to show and demonstrate the reach of the methods, goal sets, focus groups, and help areas utilized in informal and formal treatment with digital technologies already examined in terms of adoption and efficiency (EPAs).

Put the files away in a secure location, such as a safe, cupboard, or filing cabinet. When it comes time to do the taxes, having access to personal medical history may be a big help. Because of this, it is important to maintain a well-organized and up-to-date file system.

The survey mentioned above still has some drawbacks with e-health data management. To overcome the above issues, an Improved E-health service model (IeHSM) has been proposed to improve the data authenticity, reliability, and accessibility time of the healthcare information handled by nurses with h-cart assistance.

IMPROVED E-HEALTH SERVICE MODEL (IEHSM)

In this paper, an Improved E-health service model (IeHSM) has been proposed based on cloud computing technology to improve the data authenticity, reliability, and accessibility time of the healthcare information handled by nurses with h-cart assistance. The provision of safe, reliable, and appropriate treatment, leading to the optimum outcomes for the patient, is a priority for medical care systems. Nursing is well-positioned in the healthcare system to support patients and families to achieve the best results. Nurses will play a prominent role through the use of eHealth tools such as electronic health records, multimedia documentation, decision support systems, the use of video conferencing equipment, and welfare technology. Nurses have constantly shown their capability to meet many aims of primary health care. They have duties in primary health care, leading teams to enhance the care of patients, involving patient engagement, promoting population health, and coordinating care. The digitalization of health and medical records undergoes a drastic and critical change for the near future in the healthcare, operational, and business models and broadly in the economic world. Indeed, the concern for the security and privacy of health data is growing consistently. To prevent vulnerabilities and other forms of security events, new information systems and approaches are needed to exploit predictive analytics in the healthcare sector effectively.

The processing of clinical data management is a critical aspect of innovation in health technology. Data forms such as hospital registration, test and image reports, drug administration records, and nursing observations, as well as reviews, offer a comprehensive and integrated view of the clinical condition, as well as patient care management. The large volumes of data collected based on result of the complex medical industry, all of which have the potential to increase business as well as clinical performance when appropriately used. For effective data management system and decision-making, the control of the volume of medical data is essential. Information systems are then needed to organize and index the big amounts of information so that details are readily available and usable for anyone with simple search criteria. Furthermore, the proposed IeHSM method provides a secure h-cart system login for nurses to communicate and share patient data between devices such as EHRs based on the cloud platform to the nurses. This paper utilizes the data authenticity model that includes the verifiability and integrity concept, which can be observed by digital signatures to protect the healthcare data in electronic health records (EHR) of h-cart application. A digital signature is a way of authenticating the validity and integrity of a communication. It is done by employing public key cryptography methods paired with cryptographic hash functions. Combined with trustworthy time-stamping processes, the digital signature may also be utilized to offer non-repudiation functionalities. Medical carts provide

a massive array of assistance and treatment opportunities to patients and providers. Quality medical carts have robust security from protected desktop to locked drawers. Healthcare carts, including old paper medical records, can be kept in a protected and protected space and at the same time, their desk is closed down entirely by cybersecurity layers. Patients should review their results and seek changes from their health care provider. With the use of the proposed h-cart, a nurse can tend to patients without taking the time to search for equipment during treatment. Everything transported through an h-cart cart is organized beforehand so the medical staff can focus solely on the requirements of a patient without having to leave the room. h-carts provide a set of features that allow the smooth flow of patients. There are several kinds of carts on the market that suit each department's needs, from pediatric to emergency. Medical facilities are now required to keep patient information on a computer server over the years.

Modern h-carts include the ability to access the patients' information, check them in, and record treatment information on a mobile computer. A mobile or desktop h-cart includes a full-sized keyboard for fast data entry. Facilities with tablets or other gadgets include some problems owing to a loss of battery capacity. h-carts that are computer-capabilities provide long-lasting h-cart storage system battery packages. h-Carts with keyless mechanical activation allow easy and safe access to equipment. They secure it automatically so that if a nurse has the necessary equipment, they do not have to rely on ensuring that the cart is secured until the treatment is carried out.

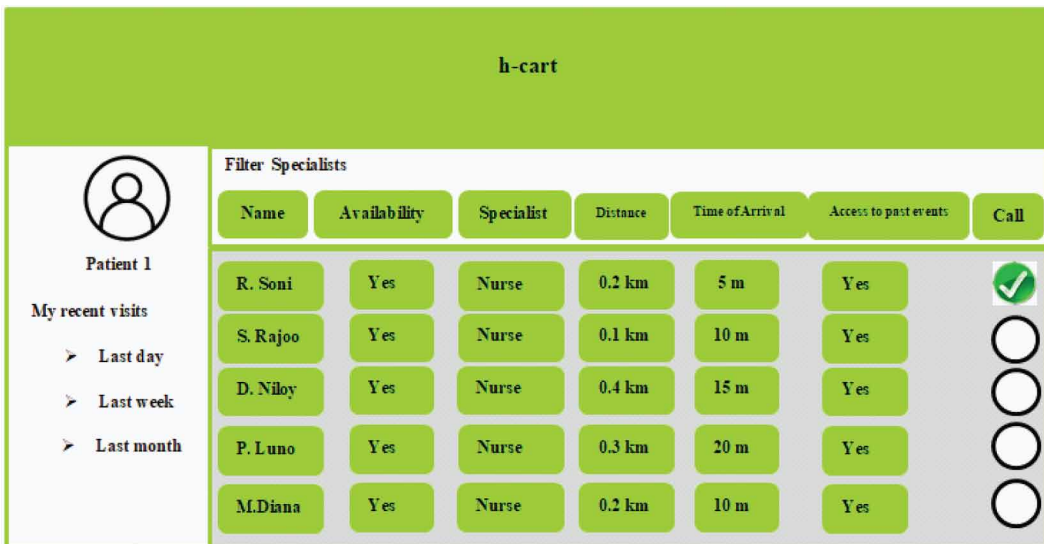
Nurses are sometimes on their feet all day long, and they may often be more stressed from needing to walk and gather diverse treatment materials. The convenience of using h-carts will mitigate some of the fatigue, allowing physicians to save their energies for those in need. The usage of h-carts in hospitals helps in a reduction of treatment time. Overall the use of the h-carts enhances productivity so that more patients are treated and cared for by specialists. The h-carts feature a variety of security options. From locking drawers to refined desktops, carts offer many options for safeguarding the security of patient data. Managed health information is changing the way medical facilities and practitioners coordinate patient care. Health care, government, and IT professionals all agree that better data management is essential for increasing patient safety and decreasing administrative expenses. With the use of data analytics, healthcare practitioners can keep tabs on vital data, which allows them to detect problem areas and develop actionable strategies to better serve their patients. As a consequence, productivity increases, leading to more and better health care delivered at a higher cost to the business. The short version of the response is that information is just data that has been processed. Thus, healthcare data processing results in healthcare information. Data in the healthcare industry can take the form of anything from letters and phrases to symbols and numbers. All of the processed data is stored in several online data centres. Numerous search servers are simultaneously queried. The limitations of conventional database management systems mean that are not a good fit for all applications. Both the big data they generate and the user experience suffer.

An h-cart has mobile technology features, which make it easy to view, track, and record the care records for the patients by nurses more easily. This paper presents an H-cart application to provide attention to those patients who are in situations of emergency where the presence of a healthcare practitioner is fully needed. The main purpose of this paper is to determine the localization of nurses by utilizing google map. A key point for the beneficial usage of the software is the expected time of arrival as the subsequent health outcomes of patients. The algorithm will therefore focus efforts to classify practitioners whose geo-location may be found within 0.5 km of the patients. Other distances are often taken into consideration; however, the nearest ones might be necessary for fast and efficient assistance. Indeed the distances and time of arrival under h-cart are approximately estimated until the patient knows the geo-location of nurses. It offers patients the ability to make a choice and choose the best one. Therefore the use of h-cart is useful in the context that the emergency may be resolved in the patient home. The user makes a registration from a mobile phone with a connection to the internet. The whole dynamics of communication is completed via three elements: patient, nurse, and software:

1. **Patients data:** The user enters info as follows: age, name, gender, number of relatives, permanent address, date of latest emergency events, main disease, info of relatives, secondary disease, info about latest visits to medic centers and names and mobile number of nurses recently visited. When this information package is loaded and processed in the cloud, a short name is provided to the user.
2. **Nurse data:** The following medical details from a nurse is important for the system to take into account: professional data, full name, permanent address, number of identification.
3. **Software:** Once H-cart is installed in both nurse and patient, they can be reached each other via a call. In general, the patient is supposed to begin communication by sending the nurse a message. A nurse’s approval of a request would meet the standard methods of smartphones. The universal option of a nurse depends on its availability is “on” or “off.” In case a nurse is “off” or not available, he/she is always able to see all patients in an emergency and get help immediately via his mobile. When this occurs, the nurse will be able to change his condition to “on”.

Figure 1 shows the patient’s mobile h-cart application display. Patients and nurses generally allow RASUS to locate their geo-location. The patient (or family) is now on-line. A quick decision is expected when the patient has a full list of professionals available. The display would be as seen in Figure 1 if a patient decided on someone. The top button reads, “Filter specialists,” making a much more refined search. Up to 7 columns are listed below. The first one (from the left) shows the number of existing ones. In this scenario, up to 5 professionals were involved in the system. There are only names and surnames. The second column contains the revised accessibility. They will see in this situation that the patient has up to 5 professionals who will respond to the patient’s request. The professional type is shown in the third column that shows the availability of nurses. The next column is the distance the Google map values of 0.1, 0.2, and 0.3 km measured from the patient to the specialist. The time of arrival is illustrated in the next column. The sixth column allows the patient to examine the final events of the previous sub-section (f) and (k). In specific, the nurse will formulate a work plan for the benefit of the patient is important. The last column displays the button where the call is made. In this case, the patient awaits reports or notifications and possible abortion by the nurse’s side. While server hard drives may fail in as little as five years, encrypted magnetic

Figure 1. Patients Mobile h-cart application display handled by nurse



tapes may keep the data secure for 30 years without degradation. A data page's refresh strategy specifies one or more criteria that must be met in order to determine whether or not the data on that page has become outdated and thus has to be refreshed. When a user navigates to a certain data page, Pega Platform analyses the circumstances set to trigger a refresh. Pega Platform will refresh the page content from the selected data source if the page satisfies at least one of the requirements. Similar to two-factor authentication (2FA), Multi-Factor Authentication (MFA) is a network authentication system that involves several means of confirming a user's identity. There are many other types of biometric authentication methods that may be used, including sending a security code to the phone via text message, using the face, the fingerprints, or even your voice.

Figure 2 shows the nurse's mobile h-cart application display. The nurse's details, along with his identification (or accreditation) is on the left side of the figure. Below is a link to the last patient(s) assisted, as well as details gathered over the last day, week, and month. There are up to 7 columns in the central section. The name and gender are shown in the first column. The second column indicates the current condition. The knowledge of the disease with this case is diabetes. Primary diseases include bronchitis and episodes of depression. Further information about age is provided in the next column: 55. The next column is the latest or most recent prescription pharmacology: Metformin 850 mg, which is described below. In the fifth column, they can find information about the main reason for the latest or last visit. In this scenario, a patient had less than 70 mg / dL hypoglycemia. The nurse finds all this information to form an efficient strategy to cause glucose to grow rapidly. The next column is reserved for the nurse to decide on the emergence. The next column will show the patient's current status as the nurse made the decision. This results in a "patient waiting" status. There is a map of the patient's position. The map provides information on other professionals marked "2" and "3." Take the time to inform the employees about the practice's policy on updating patient records. An employee that discovers an error should alert a doctor to the mistake but should not make the correction themselves. Medical records must be kept for a minimum period of time, which varies by state.

Figure 3 shows the structure of the h-cart application. Focusing primarily on the functionality and characteristics of the h-cart proposes interlocking mechanisms to guarantee that the 'right dosage of right medicines is administered to suitable patients.' Usually, existing interlocks are assisted by the nurse to check bar-coded medications. The h-cart supports the automatic update of electronic records and further delivers the user with a personalized update tool and patient interface functions so that

Figure 2. Nurse Mobile h-cart application display

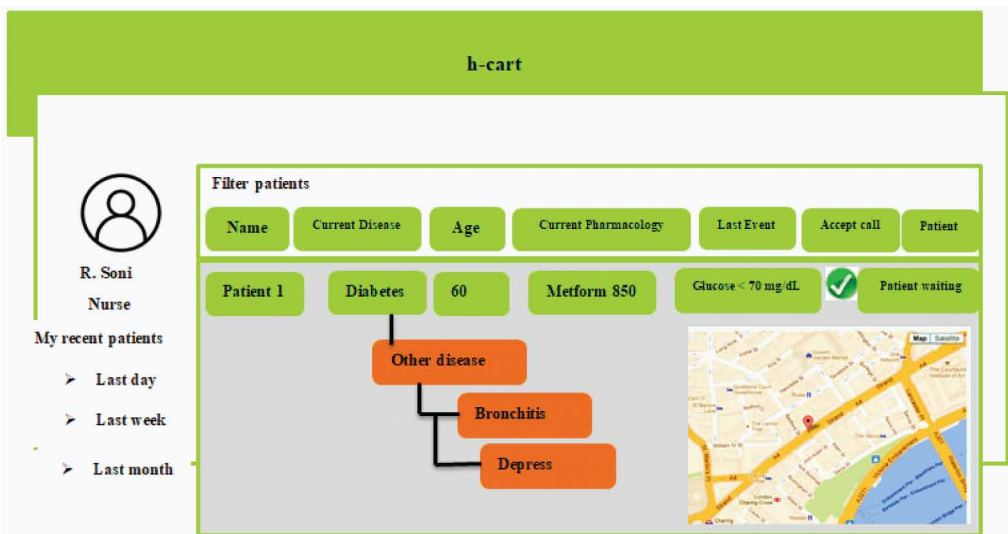
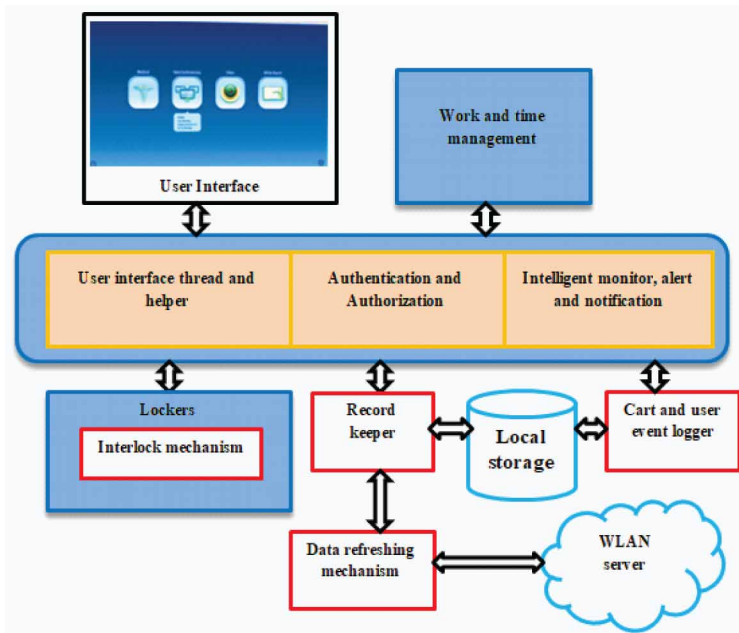


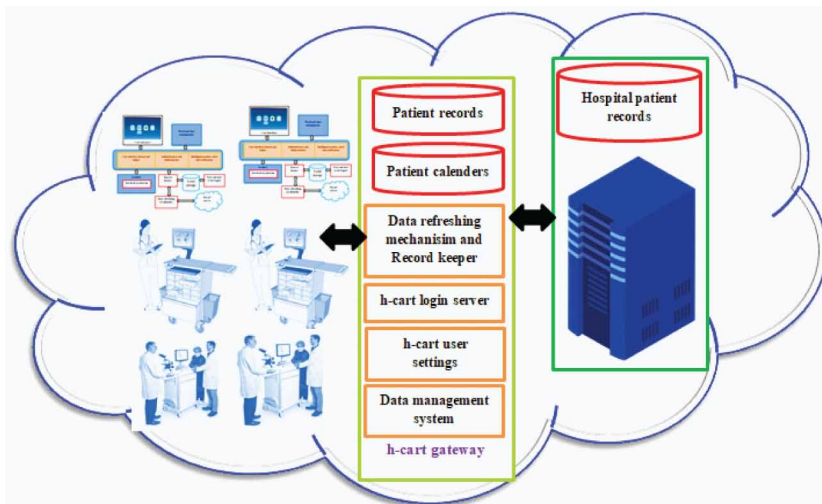
Figure 3. Structure of h-cart application



updates can be automated to the degree selected by the user. A nurse takes charge of a huge number of patients. Preferable are adjustable medication plans that do not cause patients to wake from naps, to interrupt family visits, etc. Flexibility will bring enormous stress on the nurse and raise the risk for errors without the aid of an intelligent medication planner. An intelligent medication planner may take advantage of the comprehensive dose criteria characteristic of modern medication directions such that the everyday practices of the respective patients can be adapted better without the possibility of losing rigor in action without causing the health care provider to pay much more attention and time.

Figure 4 shows the h-cart components and the environment.

Figure 4. h-cart components and environment



The h-cart depends on the support of a server. The carts access hospital services (for example, making appointments) and data (for example, medication information) through a web portal. The h-cart interacts almost solely with the h-cart server (h-cart Gateway) during development. The server preserves a comparatively small number of false patient records that were set up for testing and experimentation purposes. Besides, the server handles user authorization, patient schedules, and access rights, inclination setting attributes. By data management system, the information needed to support functionalities, particularly for nurses and users with head-nurse authorization. The proposed Improved E-health service model (IeHSM) based on cloud computing technology improves the data authenticity, reliability, and accessibility time of the healthcare information handled by nurses with h-cart assistance.

RESULTS AND DISCUSSION

The reliability of the data is a criterion for the quality of the data. The aim is to assess the reliability in the transfer to EHR of data for preventative services in primary healthcare EHRs. Reliability refers to how well a test measures what is to be calculated. The reliability and meaning of the content are scientific terms used to decide whether it is reasonable. These evaluations typically use three distinct approaches: (a) performance indicators; (b) cost function models; and (c) comparative efficiency models such data envelopment analysis. Self-evaluation is at the basis of performance assessment.

Figure 5 shows the reliability ratio of the proposed IeHSM. Reliability is a fundamental way of reflecting the amount of an instrument error that relates to the instrument’s precision and consistency. Multiple approaches may be utilized, including character, formation mechanism, equivalence, and various techniques to evaluate the efficiency of an h-cart. Internal consistency has been assessed with the percentage agreement between health care services about patient needs. The Improved E-health service model-assisted h-cart system has better reliability when compared to other traditional methods such as NSR, mHealth, DESMA, CMS.

In a developing world, a rising amount of people are seeking to find new solutions to the constant monitoring of health regulations. Hospitals have become a requirement to visit often nurse, a financially related procedure that takes time. People require efficient devices for health data management. Table 1 shows the comparison of the traditional e-cart system with a proposed h-cart system for different

Figure 5. Reliability Ratio

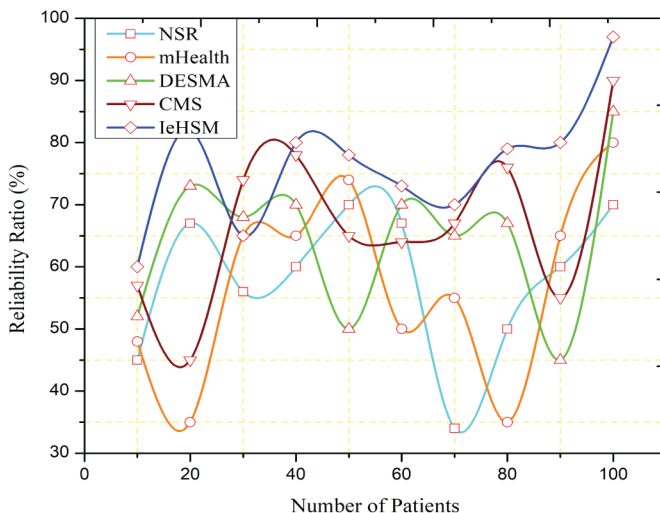


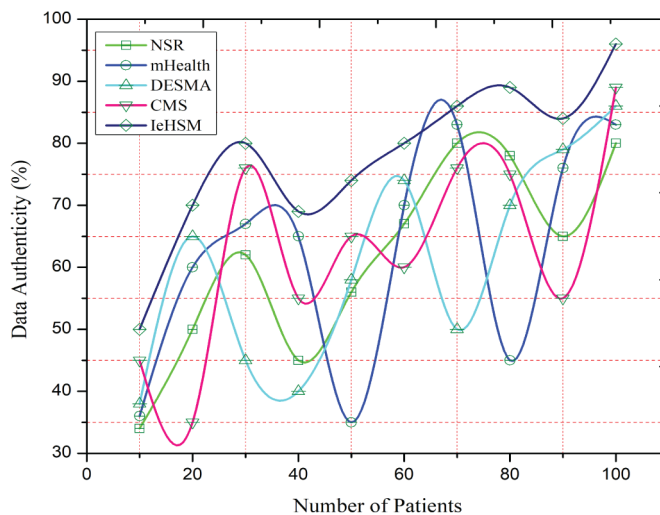
Table 1. Comparison of the traditional e-cart system with a proposed h-cart system for different parameter analysis

Metrics	Traditional e-cart system	Proposed h-cart system
Access Ratio	Good	Good
Response Time	Moderate	Good
Reliability	Moderate	Good
Security	Moderate	Good
Data Authenticity	Moderate	Good
Storage capacity	Moderate	Good

parameter analysis. This proposed h-cart has a good access ratio, response time, reliability, security, data authenticity, storage capacity. When the number of healthcare data blocks reaches 600, the accounting time for NSR research is over 20 times that of the suggested technique, and the auditing time for mhealth is over 17 times that of our scheme. As more complex units of health data become available, the stakes will rise significantly. Conversely, the auditing time increase suggested is negligible. Since the suggested approach relies on cloud computing for its analysis, this is the case.

The accuracy and authenticity of data collected and stored are of great significance in h-cart systems, particularly in cases where data is used for the diagnosis or description of a patient’s care. Users will be able to align patient needs and nursing services in terms of maximizing patient treatment by clinically validated h-cart system. Patient management schemes may have certain essential elements to be considered entirely operational. For the decision-making and evidence-based leadership, the data authenticity is highly significant for Improved E-health service model-assisted h-cart system. It must be possible to use a tool of assurance. The aim has been to define the frameworks for managing patient data to classify the quality of nursing for the evaluation of health care nursing staff resources. Figure 6 shows the data authenticity analysis of proposed IeHSM. Naturally, there is a direct proportional relationship between the number of edges and the associated cost. In addition, there is no clear correlation with the total number of phases. It is consistent with the actual world, where the quantity of medical records is high but the illness stage is small. As a result of including all possible

Figure 6. Data Authenticity Analysis



medical information, there is a positive correlation, even a linear one, between the number of edges and the amount of overhead. Finally, the projected communication overhead may be weighed against the total number of edges in a system for practical evaluation. In addition, it provide the cumulative rounds of predictive communication. Dijkstra’s approach requires an average of $n \log 2n$ times as many iterations as the number of stages, which is very close to linear. In reality, rounds might be affected by the amount of edges in a clinical graph. The produced clinical graph will grow denser as the number of edges rises, making it cheaper to run the greedy method.

Inpatient care, clinical studies, health system management, health services preparation, full-scale improvement, accounting, risk control, and public monitoring details are based in Electronic Health Reports (EHRs). Therefore, the accuracy of these data is quite essential. Based on unreliable results, medical mistakes may be created by the clinician; analysts may underestimate the occurrence of a disease, health system management may underestimate compliance with health care requirements, such as vaccination orders, and alert systems may submit false alarms to nurses. Therefore, it concerns that the amount of data quality study in EHRs is relatively small. In the case of paper-based records, disease registrations, and test files, there is extensive information on data accuracy. This implementation offers an innovative structure for the data accuracy analysis for EHRs. The Improved E-health service model-assisted h-cart system has better accuracy when compared to other traditional methods such as NSR, mHealth, DESMA, CMS. Figure 7 shows the accuracy ratio of the proposed IeHSM. A comparison is made between the suggested method and the state-of-the-art methods. The suggested method has been shown to achieve high levels of success in the categorization accuracy of patient’s behaviors. The suggested method improves classification accuracy across all datasets for patient behaviors. It has been shown that, in contrast to the approach, yields a higher classification accuracy (97%). The impressive finding demonstrates that the suggested framework is more accurate and efficient in determining human behaviors.

Figure 8 shows the performance ratio of the proposed method. Cutting-edge technology in the area of healthcare, if correctly implemented, can improve medical treatment. By transforming treatment into outcomes and value-based payment initiatives, the review of existing evidence to identify the most effective interventions aims to reduce costs and to enhance the quality of people covered by health care centers. Although nurses’ results are significant, the long-term effect on performance and consistent quality scores to ensure consistency and effectiveness of data management in human health

Figure 7. Accuracy Analysis

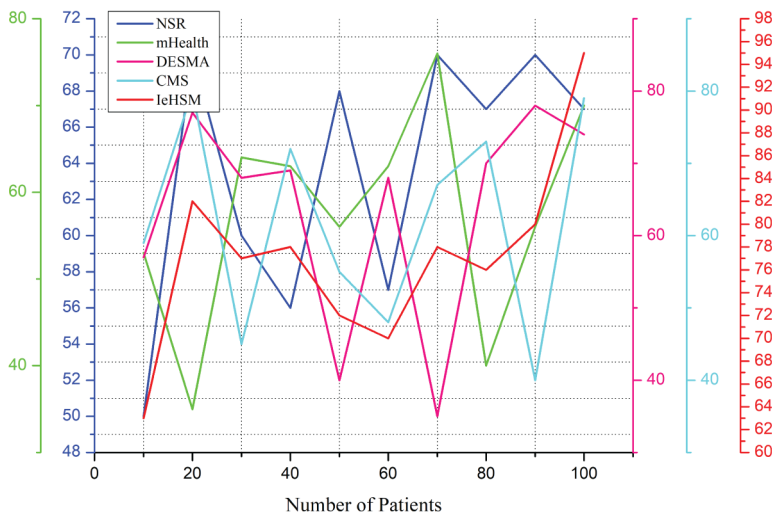
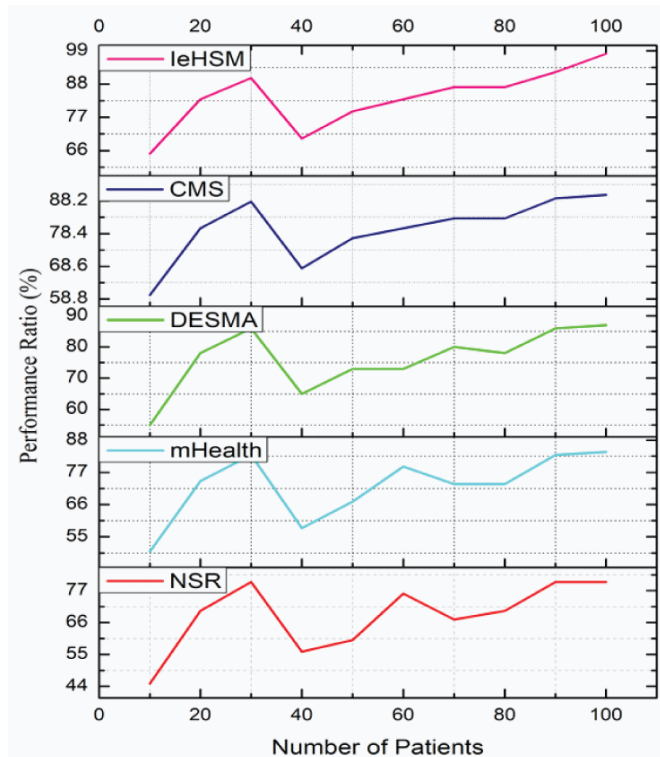


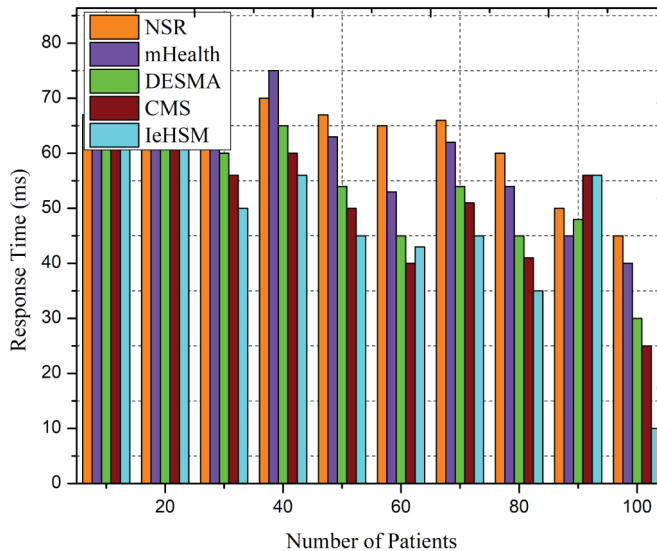
Figure 8. Performance Ratio



should be taken into account. In tandem with the evolutionary transition from volume services to value-added treatment, the application of clinical research introduces new ways of measuring clinical provider's performance and effectiveness at the implementation stage. Data analytics will be used to offer ongoing reviews on healthcare providers by ongoing performance evaluation, along with patient wellbeing information results. The value-based payment initiatives encourage improved health care performance. Accounting information is related to output evaluation and the best management evaluation. The Improved E-health service model-assisted h-cart system has better performance when compared to other traditional methods such as NSR, mHealth, DESMA, CMS. We hypothesised that claims data would increase detection of related comorbidities that may be underreported during specialty or acute care at tertiary academic medical centres, despite the fact that claims integration had only a modest effect on identifying additional obese patients compared to physical measurements. There were 52 441 patients with obstructive sleep apnea diagnostic codes in the electronic health record (EHR), 83 649 patients with obstructive sleep apnea diagnosis codes in the claims, and 35 791 patients with obstructive sleep apnea diagnosis codes in both the EHR and the claims. An extra 47 858 patients (a rise of 91%) were discovered via the use of claims. Of the total 478 300 patients, 104 307 had a diagnostic code in the EHR, 149 894 in claims, and 82 100 had codes in both the EHR and the claims for type II diabetes. There was a 65 percent increase in the number of people with diabetes whose cases were discovered due to insurance claims.

Response time is the overall amount of time it takes to reply to a service request. It's possible for such a service to include reading from memory, writing to disc, communicating with a database, or even just displaying a whole web page. The response time is the total of the service time and the waiting time (we'll ignore transmission time for the time being). Figure 9 shows the response time of the proposed leHSM. Evaluation of h-cart response time for evaluating its efficiency is highly

Figure 9. Response Time



important. This response time is a significant constraint in introducing a successful EHR framework for electronic health records. It shows the comparison of a variety of different data packets on the Improved E-health service model-assisted h-cart system to evaluate the response time of the proposed computing model. Figure 8 shows the response time of the Improved E-health service model-assisted h-cart system when compared to other traditional methods such as NSR, mHealth, DESMA, CMS.

The proposed Improved E-health service model (IeHSM) for healthcare systems improve data authenticity, reliability, and accessibility time when compared to other existing Nursing Staffing Resources (NSR), mHealth, Discrete Event Simulation Modelling Approach (DESMA), Content Management Systems (CMS), methods. From the perspective of smart healthcare services, they need to analyse the response cycle of the scheme between the submission of an access request and the access response. The testbed is used to determine how long it takes for a smart contract-based system to reply to an access request. The average of each user’s 101 readings is then used to get the final result. Users are supposed to have 1 kilobyte (KB) EMR files, and 10 users per month will sign up for the proposed method. The findings show that as the number of users rises, so does the reaction time lag.

CONCLUSION

This paper presents the Improved E-health service model (IeHSM) to improve data authenticity, reliability, and accessibility time of the healthcare information handled by nurses with h-cart assistance. The goal of the paper is to examine the effect of the h-carts application on safe care delivery and build quality at the workplace by nursing staff. The findings indicate that the usage of technology was overall satisfactory and felt it made their work easier and led to safe health care and the reduction of incidents/accidents of medications. The system offers work and time management support to nurses and pharmacy workers to improve the quality of patient care and reduce stress for staff with tools to monitor with automate work and save work and help them keep expenses lower. The development of technical solutions can allow nursing developers, in collaboration with the Information Technology department, to understand how they are to adapt or apply these developments correctly in their current Information systems. This collaboration will mean that the approach for health information management utilizes appropriate technologies to gather the necessary information.

REFERENCES

- Abdulaziz, S. G., Yasin, N. M., AlGamal, Z., Hateem, A., & Ramakrishnan, K. (2019, December). Electronic health cloud as service to improve collaboration in healthcare organizations. *Journal of Physics: Conference Series*, 1339(1), 012008. doi:10.1088/1742-6596/1339/1/012008
- Al-Sharhan, S., Omran, E., & Lari, K. (2019). An integrated holistic model for an eHealth system: A national implementation approach and a new cloud-based security model. *International Journal of Information Management*, 47, 121–130. doi:10.1016/j.ijinfomgt.2018.12.009
- Ang, R. J. (2019). Use of content management systems to address nursing workflow. *International Journal of Nursing Sciences*, 6(4), 454–459. doi:10.1016/j.ijnss.2019.09.012 PMID:31728400
- Bisio, I., Garibotto, C., Lavagetto, F., & Sciarrone, A. (2019). When eHealth Meets IoT: A Smart Wireless System for Post-Stroke Home Rehabilitation. *IEEE Wireless Communications*, 26(6), 24–29. doi:10.1109/MWC.001.1900125
- Børøsund, E., & Varsi, C. (2019). Innovative e-health interventions in nursing research. How to utilize a mixed method approach to design, development, evaluation and implementation. *Ciencia y enfermería*, 25.
- Fadahunsi, K. P., Akinlua, J. T., O'Connor, S., Wark, P. A., Gallagher, J., Carroll, C., Majeed, A., & O'Donoghue, J. (2019). Protocol for a systematic review and qualitative synthesis of information quality frameworks in eHealth. *BMJ Open*, 9(3), e024722. doi:10.1136/bmjopen-2018-024722 PMID:30842114
- Flo, J., Landmark, B., Tønnessen, S., & Fagerström, L. (2019). Patient classification systems used to classify nursing intensity and assess nursing staffing resources in home health care: A scoping review. *International Journal of Nursing Studies*, 99, 103361. doi:10.1016/j.ijnurstu.2019.05.009 PMID:31509778
- Hsiao, J. L., & Chen, R. F. (2019). Understanding Determinants of Health Care Professionals' Perspectives on Mobile Health Continuance and Performance. *JMIR Medical Informatics*, 7(1), e12350. doi:10.2196/12350 PMID:30882353
- Husebø, A. M. L., Storm, M., Morken, I. M., Espeland, J., Hagen, L. G., & Karlsen, B. (2019, October). Discussing a Nurse Assisted eHealth Service From Hospital to Home. In *2019 International Conference on Wireless and Mobile Computing, Networking and Communications (WiMob)* (pp. 1-6). IEEE. doi:10.1109/WiMOB.2019.8923545
- Jayaratne, M., Nallaperuma, D., De Silva, D., Alahakoon, D., Devitt, B., Webster, K. E., & Chilamkurti, N. (2019). A data integration platform for patient-centered e-healthcare and clinical decision support. *Future Generation Computer Systems*, 92, 996–1008. doi:10.1016/j.future.2018.07.061
- Kinnunen, U. M., Heponiemi, T., Rajalahti, E., Ahonen, O., Korhonen, T., & Hyppönen, H. (2019). Factors Related to Health Informatics Competencies for Nurses—Results of a National Electronic Health Record Survey. *CIN: Computers, Informatics. Nursing*, 37(8), 420–429. PMID:30741730
- Krick, T., Huter, K., Domhoff, D., Schmidt, A., Rothgang, H., & Wolf-Ostermann, K. (2019). Digital technology and nursing care: A scoping review on acceptance, effectiveness and efficiency studies of informal and formal care technologies. *BMC Health Services Research*, 19(1), 400. doi:10.1186/s12913-019-4238-3 PMID:31221133
- Kujala, S., Ammenwerth, E., Kolanen, H., & Ervast, M. (2020). Applying and Extending the FITT Framework to Identify the Challenges and Opportunities of Successful eHealth Services for Patient Self-Management: Qualitative Interview Study. *Journal of Medical Internet Research*, 22(8), e17696. doi:10.2196/17696 PMID:32784175
- Leppla, L., Mielke, J., Kunze, M., Mauthner, O., Teynor, A., Valenta, S., & Engelhardt, M. (2020). Clinicians and patients perspectives on follow-up care and eHealth support after allogeneic hematopoietic stem cell transplantation: A mixed-methods contextual analysis as part of the SMILE study. *European Journal of Oncology Nursing*, 45, 101723. doi:10.1016/j.ejon.2020.101723 PMID:32062362
- Lokshina, I., & Lanting, C. (2019). A qualitative evaluation of IoT-driven eHealth: knowledge management, business models and opportunities, deployment and evolution. In *Data-Centric Business and Applications* (pp. 23–52). Springer.

- Manikis, G. C., Spanakis, M., & Spanakis, E. G. (2019). Personalized Mobile eHealth Services for Secure User Access Through a Multi Feature Biometric Framework. [IJRQEH]. *International Journal of Reliable and Quality E-Healthcare*, 8(1), 40–51. doi:10.4018/IJRQEH.2019010104
- Manogaran, G., & Lopez, D. (2017d). A survey of big data architectures and machine learning algorithms in healthcare. *International Journal of Biomedical Engineering and Technology*, 25(3), 182–211. doi:10.1504/IJBET.2017.087722
- Manogaran, G., Varatharajan, R., Lopez, D., Kumar, P. M., Sundarasekar, R., & Thota, C. (2017b). A new architecture of Internet of Things and big data ecosystem for secured smart healthcare monitoring and alerting. *Future Generation Computer Systems*, 80(5), 1–10.
- Maramba, I., Chatterjee, A., & Newman, C. (2019). Methods of usability testing in the development of eHealth applications: A scoping review. *International Journal of Medical Informatics*, 126, 95–104. doi:10.1016/j.ijmedinf.2019.03.018 PMID:31029270
- Muthu, B., Sivaparthipan, C.B., Manogaran, G., Sundarasekar, R., Kadry, S., Shanthini, A., & Dasel, A.A. (2020). IOT based wearable sensor for diseases prediction and symptom analysis in healthcare sector. *Peer-to-Peer Networking and Applications*, 1-12.
- Pujitha, A. K., & Sivaswamy, J. (2018). Solution to overcome the sparsity issue of annotated data in medical domain. *CAAI Transactions on Intelligence Technology*, 3(3), 153–160. doi:10.1049/trit.2018.1010
- Qureshi, S. M., Purdy, N., Mohani, A., & Neumann, W. P. (2019). Predicting the effect of nurse–patient ratio on nurse workload and care quality using discrete event simulation. *Journal of Nursing Management*, 27(5), 971–980. doi:10.1111/jonm.12757 PMID:30739381
- Ramos, S. R., Warren, R., Shedlin, M., Melkus, G., Kershaw, T., & Vorderstrasse, A. (2019). A framework for using eHealth interventions to overcome medical mistrust among sexual minority men of color living with chronic conditions. *Behavioral Medicine (Washington, D.C.)*, 45(2), 166–176. doi:10.1080/08964289.2019.1570074 PMID:31343963
- Rudner, D., Toussaint, L., & Sipula, N. (2019). Unjani Nurses lead the way: How eHealth can improve access to healthcare in rural South Africa. *The Futures Of Ehealth*, 109.
- Shakeel, P. M., Baskar, S., Dhulipala, V. S., Mishra, S., & Jaber, M. M. (2018). Maintaining security and privacy in health care system using learning based deep-Q-networks. *Journal of Medical Systems*, 42(10), 186. doi:10.1007/s10916-018-1045-z PMID:30171378
- Thakur, S., Singh, A. K., Ghrera, S. P., & Elhoseny, M. (2019). Multi-layer security of medical data through watermarking and chaotic encryption for tele-health applications. *Multimedia Tools and Applications*, 78(3), 3457–3470. doi:10.1007/s11042-018-6263-3
- Tiwari, V., & Tiwari, B. (2019). A Data Driven Multi-Layer Framework of Pervasive Information Computing System for eHealthcare. [IJEHMC]. *International Journal of E-Health and Medical Communications*, 10(4), 66–85. doi:10.4018/IJEHMC.2019100106
- van der Kleij, R. M., Kasteleyn, M. J., Meijer, E., Bonten, T. N., Houwink, E. J., Teichert, M., & Pinnock, H. (2019). SERIES: eHealth in primary care. Part 1: Concepts, conditions and challenges. *The European Journal of General Practice*, 25(4), 179–189. doi:10.1080/13814788.2019.1658190 PMID:31597502

Heng Liu received the BS. Degrees in nursing and the Ph.D. degree in physiology from Yanbian University, Jilin, China in 2010 and 2016, respectively. I am currently an Assistant Professor with the School of nursing, Qingdao University, Qingdao, China. My current research interests include chronic disease management, clinical nursing.

Rui Liu received the B.S. degree in nursing from Chengde Medical University, Chengde, China, in 2018 and the M.S. degree in nursing from Qingdao University, Qingdao, China, in 2022.

Zhimei Liu received the BS. Degree and M.Med. Degree in nursing from Shandong Medical University, Jinan, China in 1991 and Qingdao University, Qingdao, China in 2009. I am currently deputy director of the Department of Nursing of Qingdao Municipal Hospital, Qingdao, China. My current research interests include chronic care and management, geriatric nursing.

Xuena Han received the M.S. degree in nursing from Qingdao University, Qingdao, China, in 2022.

Wang Kaixuan, male, born in 1997, has a master's degree.

Li Yang received the MS. Degrees in nursing and the Ph.D. degree in social medicine from Harbin Medical University, Harbin, China in 2008 and 2014, respectively. Yang is currently an Assistant Professor with the School of nursing, Qingdao University, Qingdao, China. Yang's current research interests include chronic disease management, geriatric nursing.